

Richard Murray
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Industries: Internet, Finance, Security Services

Functional Areas: IT

Skills Profile

Application Development Tools: Apache, Tomcat, Oracle Reports, IBM NetCool, HP OpenView, Subversion, rcs/cvs

Databases / DB Tools: Sybase, MS SQL Server, MySQL, Oracle, Oracle Application Server

Hardware: HP DL/ML servers, HP & IBM Blade systems, HP 9000, Sun SPARC, x86 systems, NetApp SAN

Methodologies / Techniques: Interface Design, System development life cycle, Project management, Extreme programming

Network Software / Communications: LAN Administration, LDAP, SMTP, TCP/IP, SAMBA, IMAP, Active Directory, AFS, NFS

Operating Systems: Linux (RHEL, Fedora, Debian, Slackware, etc), Solaris, HP/UX, Mac OS X, Mac OS 9,, MS Windows 95-2003, MS DOS

Programming Languages: Perl, PHP, SQL, bash, ksh

Utilities / Command Languages: vi, bash, perl

Professional Experience

Keane, Inc., Halifax, NS

11/06 – present

Senior Consultant, Morgan Stanley Legal and Compliance Team

- Production troubleshooting and maintenance of Actimize models and Informatica workflows
- Work with Actimize Case Manager and application developers to implement, test, and maintain reports to business users.
- Sybase, DB2 and MySQL databases used routinely
- Creating stored procedures for maintenance processes, running ad hoc reports
- Work with providers internal and external to source data, monitoring the data from that point on through the entire processing cycle.
- Autosys used extensively to schedule and provide dependency control for jobs running in Actimize and Informatica, in addition to in-house developed scripts
- Linux and Solaris systems administration and process automation
- Windows server administration in diagnosing issues with Actimize services running on Windows 2000 class systems
- Perl and shell scripting for routine maintenance
- Provide operational support to developers, business and data analysts
- Team lead role with 3-5 junior consultants
- Working with defined ITIL / ITSM processes

Environment: Linux, Solaris, Windows 2003, Perl, Sybase, DB2, SQL, Unix System Admin

Self-employed Systems Consultant, Vancouver, BC

2001-2006

- Provided independent systems and network admin services to companies the greater Vancouver area
- Installed and maintained hardware and software VPN and firewall solutions
- Created documentation and assisted in deployment of policy related to IT procedures
- Focus on server security, availability and reliability
- Designed and deployed high availability systems installation and automation for essential systems
- Project management consulting with systems analysis and deployment
- Implementation of multiple server mail systems for secure, spam proof mail with external facing qmail / spam assassin systems feeding 'clean' email to internal Exchange server.
- Installed local RedHat Fedora upgrade servers to allow for quicker upgrade of hundreds of virtual machines in QA lab
- Systems Analysis work included researching, planning, and eventually deploying multi-system migration from old HP RISC based systems to new x86 systems running RHEL Linux
- Worked with Network Appliance SAN for primary and backup storage
- Clients included Layer7 Technologies, BC Housing Corp, and Agilent (HP)

Environment: Linux (RHEL, FC, custom), HP/UX 11.11, Solaris, Windows XP/2003, Perl, Sybase, Oracle, SQL, Unix System Admin

RewardStream Inc., Vancouver, BC

2000-2001

Manager of Technical Operations

- Project management with hardware and application deployment
- Prepared policy and procedures for a professional Network Operation Center
- Managed a team of systems administrators and developers
- Vendor and supplier contact and negotiation
- Worked with outside development firm to manage and deploy initial system to a Sun Enterprise system with Oracle DB and Application Server

Environment: Linux, Solaris, Sun Enterprise 250 & 450, Perl, Oracle, SQL, cvs, Unix System Admin

Global Media Corp., Vancouver, BC

1999-2000

Senior Systems Admin, E-commerce

- Administration of high availability internet e-commerce solution
- Working with QA and developer teams to streamline application turnovers from QA to stage and prod
- Managed a small team of junior systems administrators
- Created and maintained internal linux distribution deployed to remote radio stations for use in live high quality streaming

Environment: Linux, apache, MySQL, Perl, SQL, cvs, Unix System Admin

Superb Internet Corp., Vancouver, BC

1996-1999

Systems Admin

- Setup and administration of apache web servers running multiple domains
- Support of business users' technical requests
- Custom scripting in perl cgi, PHP, and Cold Fusion for internal adhoc requirements and to answer customer needs.
- sendmail and DNS configuration
- Primary web hosting operating system Solaris 2.5 running on SS 10 and SS 20 machines
- PHP, Cybercash, Cold Fusion, Cobalt RaQ systems

Environment: Solaris, Linux (Redhat, Caldera), Windows NT 4 Server, apache, IIS, MySQL, Perl, Windows and Unix System Admin